Cloud Operations for Leading Airline in Asia

About the Client
The client-based out of Hong Kong operates to around 180+ destinations in around 50+ countries. The client provides ground-handling services to airline customers. These include loading and unloading of aircraft, baggage handling, cargo and mail delivery, ramp coordination, aircraft-load control, aerobridge and passenger steps operation, unit load device storage, and crew transportation.

Business Challenges
- Little or no knowledge on managing AWS platform
- Cost Control existing solutions & Upkeep proving to be an expensive affair
- Reduction in development & deployment time through collaborative based approach
- Compliance and improve overall security posture

Coforge Solution
- 24x7 shared service support model based out of India
- Setup security and regulatory compliances
- Continuous cost optimization
  - Chargebacks
  - BU cost control
  - Visibility of cost and expenses
- Observability, efficient provisioning, and stakeholder level dashboarding
- Continuous governance, well-architected framework recommendations for cloud growth, and adaption
Delivering Value / Benefits to Client

- Knowledge base available for new application
- Improved overall performance of AWS platform
- Cost reduction and continuous optimization
- Minimized downtime and highly available business application
- CPSL is able to focus on its core business and spend less of managing the AWS platform
- Enabling quick and seamless business decisions by making the right information visible and available to the right stakeholders