



**WHISTLE BLOWER POLICY**

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**VERSION HISTORY**

<b>S. NO.</b>	<b>VER. NO.</b>	<b>PREPARED BY</b>	<b>REVIEWED BY</b>	<b>REVISION DATE</b>	<b>APPROVED BY</b>	<b>RELEASE DATE</b>	<b>REASONS FOR NEW RELEASE</b>
1	1.0	Compliance Officer	HR Head /Audit Committee Chairman	N.A.	Board of Directors	2014	Baseline version

2.	1.2	Compliance Officer	Audit Committee Chairman	July 22, 2022	Board of Directors	July 22, 2022	Regulatory updates
3.	1.3	Compliance Officer	Audit Committee Chairman	January 19, 2023	Board of Directors	January 20, 2023	Regulatory updates

## **1.0 CONTEXT:**

Coforge Limited (hereinafter “COFORGE”) Code of Conduct requires Directors, Officers and Staff Members to observe high standard of business and personal ethics in conduct of their duties and responsibilities. As Staff Members/Directors/Officers and representatives of the Company, they must practice honesty and integrity in fulfilling their responsibilities and comply with all applicable laws and regulations.

The Company seeks to encourage an open, ethical and compliant culture and welcomes employees sharing their genuine concerns regarding substantive risks, wrong doing or noncompliance to help achieve this aim.

The Companies Act, 2013 and the revised Corporate Governance norms issued by SEBI require every listed company to establish a vigil mechanism for Directors and Staff Members to report genuine concerns. It has also been prescribed that the vigil mechanism should also provide for adequate safeguards against victimization of persons who use such mechanism and should have provisions for direct access to the Chairperson of the Audit Committee in appropriate or exceptional cases.

This Whistle Blower Policy is framed in context of these statutory requirements and to put in place an appropriate framework for this purpose.

## **2.0 OBJECTIVE:**

The purpose of the Whistle Blower Policy is to enable a person who observes an unethical practice/non-compliance to approach the Company without necessarily informing their supervisors and without revealing their identity if they so choose.

This Policy governs reporting and investigation of allegations of suspected serious irregularities within the Company. This Policy assures protection to the Staff Members/Directors/Officers raising a concern about such irregularities from any negative consequences. In all instances, COFORGE retains the prerogative to determine when circumstances warrant an investigation and, in conformity with this Policy and applicable laws and regulations, the appropriate investigation process would be followed.

This Policy recognizes the possibility for leakage or abuse of information relating to complaints which may risk damaging reputations. The Policy therefore requires the strictest confidentiality to be maintained in all respects (i.e. that there is an allegation, what is alleged, who has or may have made the allegation and against whom) and by all parties.

### **3.0 How Whistle Blower Policy helps better Corporate Governance:**

This Policy seeks to improve Corporate Governance by fostering a compliant and ethical culture through:

- 3.1** Early detection of wrong doings, frauds, wastages, illegal activities and significant risks;
- 3.2** Bringing in an extra check on compliance with Code of Conduct and applicable laws.

To this intent, genuine Whistle Blowers are accorded complete protection from any kind of unfair treatment.

### **4.0 SCOPE:**

This Policy is an extension of the Code of Conduct of the Company. This policy covers COFORGE, all COFORGE group companies worldwide. Where the requirements of local laws are different, compliance with these laws shall be additional. This Policy will continue to apply to COFORGE entities and affiliates in such jurisdictions except and to the extent that there are any contradictions.

Effective Date: To be effective from 9th May, 2014.

### **5.0 DEFINITIONS:**

The definitions of some of the key terms used in this Policy are given below:

Capitalized terms not defined herein shall have the meaning assigned to them under the Code. Under COFORGE's Non-Disclosure Agreement executed by all new joiners, all staff members are under an obligation not to make any unauthorized use or disclosure during or subsequent to his employment of any knowledge or information of an unpublished confidential or proprietary nature respecting COFORGE and COFORGE's customers and/ or their service providers or their inventions, designs, methods, systems, improvements, trade secrets or other private or confidential matter of COFORGE and its customers, generated or acquired by him/her during the course of his/her employment.

**5.1** “Audit Committee” means the Audit Committee constituted by the Board of Directors of the Company in accordance with Section 177 of the Companies Act, 2013 and read with Regulation 18 of the SEBI

Listing Obligations and Disclosure Requirements 5.2 “Staff Member” means every employee of the Company including a trainee and persons on contract (whether working in India or abroad).

5.3 “Code” means the Code of Conduct.

5.4 “Company” means Coforge Limited.

5.5 “Compliance Officer” means the Company Secretary of the Company as appointed under the provisions of Companies Act, 2013.

5.6 “Insider Trading Code” means Company’s Code to prohibit, regulate, monitor and report Insider Trading in the Company as adopted pursuant to SEBI Regulations.

5.7 “Investigators” mean those persons authorized, appointed, consulted or approached by the Compliance Officer/Chairman of the Audit Committee and include the auditors of the Company and the police.

5.8 “Protected Disclosure” means any disclosure made in good faith that discloses or demonstrates information that may evidence unethical and improper activity.

5.9 “Whistle Blower” means a Staff Member including the Directors on Board of the Company or Officers in the employment of the Company or any of its subsidiaries, fellow subsidiaries, holding company, joint ventures or associates raising a concern/allegation under this Policy.

## **6.0 APPLICABILITY OF POLICY:**

If any Whistle Blower observes any malpractices or events alleging any financial impropriety or irregularity (including but not limited to due to fraud, manipulation, wrong disclosures, unauthorized disclosure of unpublished price sensitive information (UPSI), falsification of records, kickbacks, pursuit of benefits in violation of company policies, violation of laws and regulations related to UK Modern Slavery Act, as amended, any other similar/relevant act) as per the applicable laws and Company’s policies, he/she may without any fear of retribution blow the whistle and raise an alarm. The Policy presumes that all COFORGE Staff Members/Directors/Officers and all COFORGE group

companies will follow the Code of Conduct laid out (Refer to the documents on Iengage -> Business>Code of Conduct for Ethical Behaviour).

Matters pertaining to the following will be addressed through separate grievance redressal mechanism should be used as may be decided by the management from time to time to ensure satisfactory redressal, like grievances about personal/team dissatisfaction with appraisals and rewards, discrimination, complaints related to Service conditions, sexual harassment, Requests of a personal nature shall not be entertained through this mechanism and any complaints which are found to be motivated in the aforesaid manner may lead to the invocation of disciplinary procedures as per Company policies.

#### **7.0 DISQUALIFICATIONS:**

- 7.1** Grievances related to personal matters will not be considered within the ambit of this Policy.
- 7.2** Protection under this Policy would not mean protection from disciplinary action arising out of any false or bogus allegation made by a Whistle Blower knowing it to be false or bogus or with a mala fide intention.

#### **8.0 BLOWING THE WHISTLE:**

- 8.1** All Protected Disclosures concerning financial/accounting matters should be addressed to the Compliance Officer of the Company for investigation.

The contact details of the Compliance Officer are:

**Ms. Barkha Sharma**

Email: [Barkha.sharma@coforge.com](mailto:Barkha.sharma@coforge.com) / [complianceofficer@coforge.com](mailto:complianceofficer@coforge.com)

Internal courier addressing to: The Compliance Officer, Plot No. 2 & 2A, Sector Tech Zone, Yamuna Expressway, Greater Noida- 201308.

Phone: +91 120 673 000

- 8.2** In case, the Whistle Blower has reason to believe that the concern / allegation is against the Compliance Officer, the complaint can be addressed to Executive Vice President – Human Resources.

The contact details of Executive Vice President – Human Resources are:

Email: [Ruchi.Kulhari@coforge.com](mailto:Ruchi.Kulhari@coforge.com)

Courier addressing to: Executive Vice President – Human Resources, Coforge Limited, Plot No. 2 & 2A, Sector Tech Zone, Yamuna Expressway, Greater Noida- 201308.

Phone: +14708097850

- 8.3 In case, the Whistle Blower has reason to believe that the Compliance Officer or Chief People Officer is involved in the suspected violation or if he/she has fear of retaliation, in such exceptional circumstances, the allegation may be directly sent to the Chairperson of the Audit Committee. The contact details of Chairperson of the Audit Committee are:

Email: [ashwanipuri.puri@gmail.com](mailto:ashwanipuri.puri@gmail.com)

Courier addressing to: The Chairperson of Audit Committee, Plot No. 2 & 2A, Sector Tech Zone, Yamuna Expressway, Greater Noida- 201308.

- 8.4 If any executive of the Company other than mentioned above receive a protected disclosure, the same should be forwarded to the Compliance Officer of the Company for further appropriate action.
- 8.5 The concern / allegation should preferably be reported in writing via e-mail so as to ensure a clear understanding of the issues raised and should either be typed or written in a legible handwriting in English. Alternatively, concern / allegation can also be reported by phone.
- 8.6 The concern / allegation should be forwarded under a covering letter which may or may not bear the identity of the Whistle Blower for the purpose of providing protection to the Whistle Blower. The Compliance Officer or other recipient of the concern / allegation, as the case may be, shall detach the covering letter and forward only the concern / allegation to the Compliance Committee for investigation. In case, the Whistle Blower does not intend to avail protection, he/she may choose not to reveal his/her identity.
- 8.7 The concern / allegation should be factual and not speculative or in the nature of a conclusion, and should contain as much specific information as possible to allow for proper assessment of the nature and extent of the concern. Where possible, the report should describe the nature of the suspected violation; reasons for believing there is a serious wrongdoing; the identities of persons involved in the suspected violation; whether matter has already been reported and if so to whom and the outcome; a description of documents that relate to the suspected violation; whom to contact for more information and the time frame during which the suspected violation occurred. Where the Whistle Blower has not reported anonymously, he/she may be contacted for further information.



8.8 All allegations received shall be enquired into under the supervision of a duly constituted Compliance Committee and reported (with action taken) in the ensuing quarterly Audit Committee meeting.

**9.0 COMPLIANCE COMMITTEE:**

The Company will have a Compliance Committee set up specifically to address any complaint of Whistle Blower. The CEO shall constitute and convene the first meeting of the Compliance Committee which shall comprise a minimum of three out of the following, taking due care that none of the members may be regarded as being an interested party considering the subject of the concern /allegation:

1. Chief People Officer
2. Chief Financial Officer
3. Compliance Officer
4. Chief Delivery Officer
5. COO
6. BU Heads
7. Internal Auditors.

The Compliance Committee shall review the concern / allegation, decide on enquiries / investigation to be made in the preliminary stage to validate and assess the allegation, identify the person(s) who shall carry this out and in what time frame. This Committee shall consider the findings of the preliminary enquiries / investigations and recommend future course of action.

The first meeting of the Compliance Committee, whether in person or by phone, shall be held within 7 working days of the concern / allegation having been reported.

**10.0 INVESTIGATION PROCESS:**

The decision to make enquiries or conduct an investigation is not an accusation and shall be done as a neutral fact finding process and with all reasonable efforts to maintain confidentiality. The outcome of the investigation may or may not support a conclusion that an unethical act was committed and, if so, by whom.

All concerns/allegations reported under this Policy will be promptly and thoroughly investigated.

- 10.1** The identity of the Whistle Blower should be maintained in confidence to the extent possible given the legitimate needs of law and fairness in investigation.
- 10.2** On receipt of complaint, the CEO will convene a meeting of the Compliance Committee (as explained in Para 8 above).
- 10.3** The Compliance Committee will hold a meeting within 7 working days of the receipt of the complaint. In case any member of the Committee is travelling, other members will have the meeting provided that at least two members are physically present. Other member(s) may participate by teleconference.
- 10.4** At the first meeting of the Compliance Committee relating to any concern/allegation, the Committee shall make an assessment, or decide on enquiries / investigation to be made in the preliminary stage to validate and assess the allegation, identifying the person(s) who shall carry this out and in what time frame. The Compliance Committee will forward the complaint of the Whistle Blower to the Chairperson of the Audit Committee along with its recommendations within 15 working days of its meeting, while proceeding in accordance with its findings/recommendations.
- 10.5** The Compliance Committee shall continue to monitor the enquiries/investigation, using such internal or external resources as considered appropriate, and shall also consider the outcome of such enquiries/investigations, making recommendations for final resolution/closure/action. The Compliance Committee shall keep the Chairperson of the Audit Committee informed on a regular basis, ordinarily within a week of each Committee meeting.
- 10.6** The Company reserves the right, and may have a legal obligation, to refer any concerns or complaints regarding Malpractices to appropriate external regulatory or statutory authorities.
- 10.7** For certain matters, such as allegations of material frauds or misstatements in the accounts, the Chief Financial Officer or the Chairperson of the Audit Committee shall inform and consult the statutory auditors at the appropriate stage.
- 10.8** If the Whistle Blower has revealed his/her identity, the Compliance Committee shall hear the Whistle Blower and record her/his allegations and their basis.

- 10.9** No investigation shall arrive at an adverse finding against anybody without giving them a full and fair opportunity to be heard and to present evidence in their defense. No allegation of wrong doing against a Staff Member/Director/Officer shall be considered sustained unless at a minimum, a preponderance of the evidence supports the allegation. This does not however limit in any way COFORGE's right to hand over an investigation to an appropriate regulatory/statutory authority where this is deemed appropriate.
- 10.10** All Staff Members/Directors/Officers have a duty to cooperate in the investigation of concerns/allegations reported and shall be subject to strict disciplinary action up to and including immediate dismissal, if they fail to cooperate in an investigation, or deliberately provide false information during an investigation.
- 10.11** Each enquiry/investigation shall be completed by the Compliance Committee as soon as is reasonably possible depending on case to case basis. The Compliance Committee will communicate its findings and its recommendations for the disciplinary action, if any to the Chairperson of the Audit Committee.
- 10.12** The decision of the Compliance Committee, after review by the Chairperson of the Audit Committee, shall be final for all practical purposes. If appropriate, both the Whistle Blower and the person against whom the concern/allegation has been raised have a right to be informed of the outcome of the investigation.
- 10.13** Any Whistle Blower shall have access to the Chairperson of the Audit Committee in case he/she is aggrieved by the final decision.
- 10.14** If, at the conclusion of its investigation, the Company determines that a violation has occurred or the allegations are substantiated, the Company will take remedial / disciplinary action as the case may be. The Company will take reasonable and necessary measures to prevent any further violations which may have resulted in a complaint being made.
- 10.15** All complaints received during a quarter, progress on open cases and the findings / recommendations (including closure or actions taken) on cases closed during the quarter shall be placed before the ensuing quarterly Audit Committee Meeting by the Chairperson of the Audit Committee.

**10.16** Staff Members/Directors/Officers have a responsibility not to interfere with the investigation and to adhere to admonitions from investigators in this regard. Evidence shall not be withheld, destroyed or tampered with, and witnesses shall not be influenced, coached or intimidated.

**11.0 REMEDIES & DISCIPLINE:**

If the Audit Committee determines that a non-compliance has occurred or a Malpractice is proved, it will take the following action to correct it:

**11.1** Any person found guilty of violation of the COFORGE Code of Conduct will be subject to disciplinary action up to and including termination of employment.

**11.2** During the investigation period or at any time thereafter, if any Staff Member/Director/Officer is found to be (a) retaliating against the Whistle Blower, (b) coaching witnesses, or (c) tampering with evidence, then it would lead to severe disciplinary action including termination of employment.

**12.0 CONFIDENTIALITY & PROTECTION:**

The issues raised by the Whistle Blowers shall be kept confidential by the Compliance Committee and the enquiry team. No action shall be taken against a Staff Member/Director/Officer who makes any disclosure in good faith to the Compliance Committee. The Compliance Committee's decision shall be recorded and records shall be maintained by Compliance Officer for a period of seven years.

The Whistle Blower of a concern/allegation shall be entitled to the following protections:

**12.1** To the extent possible within the limitations of the law and requirements of the investigation, the identity of the Whistle Blower shall be kept confidential by the Compliance Committee, investigator(s) and the Audit Committee and shall not be disclosed unless such disclosure is necessary for proper investigation. Any such disclosure, if made, for the purpose of a proper investigation shall carry with it a caveat of secrecy and non-disclosure by the recipient, so that any further unauthorized disclosure by such person of the identity of the Whistle Blower shall constitute a breach of the Code of Conduct, applicable to such person; and

**12.2** Protection of the Whistle Blower against victimization. The Company assures that any genuine Whistle Blower shall not be victimized and has set up appropriate processes to ensure this.

**13.0 AMENDMENT:**

This Policy can be changed, modified or abrogated at any time by the Board of Directors of the Company.