

June 25, 2025

The Manager, Department of Corporate Services BSE Limited Floor 25, P.J. Towers, Dalal Street, Mumbai – 400 001 BSE Scrip code – 532541 Equity ISIN INE591G01017 The General Manager, Department of Corporate Services The National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra, Mumbai – 400 051 NSE Symbol – COFORGE

Dear Sir/Madam,

## <u>Subject: Coforge Recognized as a Leader in Avasant's Airlines and Airports Digital Services 2025</u> <u>RadarViewTM</u>

In pursuant to applicable provision of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the copy of Press Release issued by the Company announcing that "Coforge Recognized as a Leader in Avasant's Airlines and Airports Digital Services 2025 RadarViewTM".

We request you to take the above on record and the same be treated as compliance under the applicable provisions of the SEBI Listing Regulations.

For Coforge Limited

Barkha Sharma Company Secretary & Compliance Officer

Encl: as above

www.coforge.com Secretarial@coforge.com



## Coforge Recognized as a Leader in Avasant's Airlines and Airports Digital Services 2025 RadarView<sup>™</sup>

**Greater Noida, June 25, 2025**: <u>Coforge Limited</u> (NSE: COFORGE), a global digital services and solutions provider, has been recognized as a Leader in the prestigious Avasant Airlines and Airports Digital Services 2025 RadarView<sup>™</sup> report. The report recognizes 20 tops-tier service providers supporting the airlines and airports industry in digital transformation. Significantly Coforge is the only mid-cap player in the industry to be featured as a leader providing strong industry specific digital solutions for Airlines and Airports (A&A) clients and leverages robust partnerships to codevelop innovative solutions.

The report rates these firms on three parameters- Practice Maturity, Investments & Innovation and Partner Ecosystem.

Coforge gets a 5-star rating in practice maturity with deep-domain expertise in delivering projects for over 60 airlines and 65 airports. The report also highlights that the firm has a team of experts who brings extensive experience in the domain, allowing Coforge to provide tailored solutions in areas such as modern airline retailing; e-commerce; web and mobile; loyalty management; revenue management; revenue accounting; and flight, crew, and airport operations. The report also highlights the range of generative AI solutions that Coforge has designed to be integrated throughout the A&A industry value chain. These include a knowledge management AI bot to support marketing and sales, a generative AI model for context-aware filtering of airport flight operation alerts, an AI-driven solution for airline fare discounts, and a generative AI-powered fraud detection system to combat fake airline bookings. Additionally, it offers an intelligent meal management system to enhance passenger experience, and a generative AI-based WhatsApp integration to streamline cargo operations. The sustainability management platform, Coforge ENZO, that enables accurate emissions tracking and management for A&A clients also gets a special mention in the report.

Coforge also gets a 5-star rating in investments and innovations and its capabilities in delivering generative AI solution framework for sales, contact center, and knowledge management in A&A industry. Coforge also has been recognized for their industry leading partnerships with major hyperscalers and cloud providers as well as the work the firm does with the two major Global Distribution System providers in the travel industry.

Complementing Coforge's role in the industry, **Swapnil Bhatnagar, Partner, Avasant** said, "Coforge is driving digital transformation worldwide for airline and airport enterprises by leveraging its strong digital expertise and tailored industry solutions. Among its innovative offerings is Quasar, an AI-powered platform providing over 100 APIs to help build customized AI applications. The company also offers Monalisa, a cloud-based solution to streamline backoffice operations through a comprehensive accounting suite. To enhance the passenger experience, Coforge delivers Optimus, an AI-driven platform that personalizes every stage of the travel journey. Additionally, its next-generation self-service check-in kiosks are designed to improve efficiency and elevate airport customer satisfaction." He added, "These strategic initiatives reinforce Coforge's position as a leader in digital transformation within the airline and airport sector, as recognized in Avasant's Airlines and Airports Digital Services 2025 RadarView<sup>TM</sup>." **Milan Gandhi, Senior Vice President, Travel Industry, Coforge, commented:** "FY25 was a landmark year for airlines and airports, marked by strong recovery with revenues nearing the \$1 trillion mark and passenger volumes reaching historic highs. Digital channels now drive nearly 65% of bookings, signalling a clear shift toward digital maturity and customer-centric innovation. Looking ahead to FY26, the industry is poised to accelerate automation, AI-powered personalization, and sustainability across the travel ecosystem. Emerging markets like India and Southeast Asia will lead in adopting these innovations, reshaping growth and profitability."

He added, "At Coforge, we are uniquely positioned to support this transformation. Our strategic partnership with A&A players, GDS providers, along with our Centers of Excellence, enables us to deliver scalable AI, cloud modernization, and intelligent automation solutions that enhance operational efficiency and enrich passenger experiences. The recognition as a Leader in Avasant's Airlines and Airports Digital Services 2025 RadarView<sup>™</sup> is a testament to our commitment and expertise in driving impactful digital innovation for the travel industry."

This recognition reinforces Coforge's role in accelerating digital maturity across the global travel industry, empowering airlines and airports to operate with greater intelligence, efficiency, and sustainability.

## About Coforge

Coforge is a global digital services and solutions provider, that leverages emerging technologies and deep domain expertise to deliver real-world business impact for its clients. A focus on select industries, a deep domain understanding of the underlying processes of those industries and partnerships with leading technology platforms, enables Coforge to be a trusted partner of its clients in their transformation initiatives. Coforge leads with its Product Engineering approach and leverages AI, Cloud, Data, Integration and Automation technologies to transform businesses into intelligent, high growth enterprises. Coforge has 30 global delivery centers and is present in 23 countries.

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