



20X faster audits

100% sampling coverage
100% accuracy

Achieve a more streamlined, effective & efficient
QC environment with our Automated Quality Control
and Compliance Platform - Copasys®

- Centralized repository of rules and regulations, checklists and standard operating procedures for testing and process and sub-process hierarchies
- Automated testing across an organization's operations, business controls, QC, and regulatory compliance functions including manual and RPA enabled processes
- Coverage across all three lines of defense and provides insights to external auditors and regulators

- Process Agnostic with easy configurability and quick to implement in a Software as a Service (SaaS) delivery model
- Seamless adaptability with various client systems across core business processes and support functions

Achieve a more streamlined, effective, and efficient quality control environment with 20X faster speed, 100% coverage & accuracy, and up to 60% reduced operating costs.

BUSINESS VALUE

Automation

- 20X faster test results
- 100% accuracy
- Deeper process visibility with 100% coverage
- Greater risk reduction
- Continuous process improvement

Quality Management System

- Standardized & centralized process testing methodology
- Configurable processes
- Effective and controlled environment
- Uniform data dictionary
- Improved audit trail

Data Analytics and Reporting

- Real-time actionable insights
- Actionable insights for non-compliance
- Root cause analysis
- Trending
- Management and executive dashboards



CORE CAPABILITIES

Quick Installation

- On-premise or cloud hosting

Robust Mapping

- Multi-system/multi- file and system agnostic uploads (automatic data transformation)

Easy Data Input

- Various data transfer and bulk uploads

Configurability

- Customized configurability basis business needs

User Friendly

- Easy to use rule builder (No advanced development experience needed)

Parallel Processing

- Concurrent process automation runs over multiple users

Sampling

- Targeted, statistical and random sampling

Multi Level Testing

- End to end automated, manual and hybrid testing

Flexible Remediation

- Quick remediation with business unit follow-ups

Business Intelligence

- Integration with reporting, analytics and dashboard tools

CASE STUDY

Compliance

Guaranteeing adherence to regulation Z in offset of credit card debt

[Scan Case Study](#)

Risk

Tracking investigation and resolution of identity theft disputes in auto loan servicing

[Read Case Study](#)

Customer Satisfaction

Appropriate collection of PMI payments in escrow accounts to ensure consumer protection

[Read Case Study](#)

Turn Time & Accuracy

Testing 100% of hazard insurance changes 15X faster with 100% accuracy

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About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking &
Financial Services



Mortgage, Title Insurance
& Property Tax



Insurance



Travel, Transport
& Hospitality

Coforge



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