

>98%

accuracy delivered consistently

50%

faster property ownership searches

20%

reduced operating cost

Drive operational efficiency in Title Insurance powered by automation and comprehensive Title, Tax and Settlement support services



## TITLE, TAX & SETTLEMENT SUPPORT SERVICES

Title companies need an efficient title process and loan approval timelines to deliver superior customer experience. Complex regulation, manual dependence for record keeping and audits lead to inefficiency and delays. High costs and risks of penalties build up the pressure to stay competitive.

Coforge offers a suite of cost-effective 'Digital-first' solutions based on 20+ years of title and settlement operations experience with high accuracy service levels, nationwide coverage, and compliance to regulations. We support 100+ Title and Tax customers including 6 of the largest Title Insurance underwriters.



Intelligent Staffing – 1,200+ title and tax professionals globally



Operations compliant to latest regulations and security certifications (ISO, SOC 1, SOC 2)

#### **OUR PROFESSIONALS ANNUALLY SUPPORT**

5.1M Title-related activities

200K+ Tax and municipal lien certificates

**500K Title search** and exam

3.9M Typing/ Indexing



#### **OUR CAPABILITIES**

# Title Search

- · Prelim & Commitment Reports
- · Property Search-
- · Current Owner
- · Two Owner
- Full Search
- · Legal & Vesting
- · Liens & Judgment
- Trustee Sale Guarantee / Real Estate Owned
- Assignment Verification Report
- Update Search
- Pacer & Patriot

# Title Plant Building

- Indexing
- · Policy Indexing
- · Document Review

# Report Preparation

- · Order Entry/Hyperlinking
- Abstract/ Commitment Keying
- Deed Report / Legal Description Keying
- Policy Production
- · Plotted Easement
- · Order Delivery
- · File Prep

# **Property**

# Tax

- · Tax Reports
- Tax Certificates
- · Municipal Lien Searches
- · Tax Mail Away
- · Tax Parcel Search
- Tax Proration
- · Home Owner's Association

# Settlement and Closing Services

- · e-Recording
- Pre CD
- HOA Ordering
- · Closing Protection Letter
- · Closing Disclosure
- Post Close Review
- Manual Recording
- Lien Release
- Title Curative & Subordination

#### **DIGITAL ENABLERS**



**Property Search Platform** 



**Property Tax Platform** 



**Property Tax Servicing Platform** 

#### **SOLUTION ENABLERS**



- CX Transformation
- Digital-First Omnichannel Services
- Workforce Transformation
- Al-Driven Smart Processes



- Procure to Pay/ Payables
- Order to Cash/ Receivables
- Record to Report
- HNI, Family Offices
- Controllership



- Risk Management
- · IT Security/ Monitoring
- Id & Access Management
- Vendor Management
- Business Continuity



- Data Analytics
- Data Governance
- Data Quality
- Data Architecture
- , Master & Reference Data

## **CASE STUDIES**



~50% quicker property search reports using SmartProp®, a Coforge developed application



More than 5 M orders processed in Title Search and Exam process annually



Capability to manage high volume batches (AVR)



Reduced 99% defects identified in the Servicing portfolio for MERS Reconciliation process within a month



### **About Coforge Business Process Solutions**

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers



Banking & Financial Services



Mortgage, Title Insurance & Property Tax



Insurance



Travel, Transport & Hospitality

# Coforge







