



# Coforge

**Reduction in manual QC**

**Greater accuracy**

**100% population coverage**

Copasys® an enterprise-wide platform for automating quality control,  
Risk Management and Regulatory Compliance

Copasys® is a patented platform that covers all three lines of defense to create a structured risk management environment across Operations and Risk & Compliance teams.



**Data aggregation** from multiple sources including OCR



**Workflow** to manage and document exceptions and resolution



**Rules engine** with pre-built and/or user-defined testing rules



**Management reporting** with drill-down capability

## BUSINESS VALUE

### Automation

- 95% reduction in manual QC
- 100% accuracy
- Deeper process visibility with 100% coverage
- Greater risk reduction
- Continuous process improvement

### Quality Management System

- Centralized process testing
- Configurable processes
- Effective and controlled environment
- Uniform data dictionary
- Improved audit trail

### Data Analytics and Reporting

- Real-time actionable insights
- Management and executive dashboards
- Customizable client specific reporting



Delivery model options: platform only or BPAAS (platform, OCR, audit exception review services)

Deployment Options: cloud (SAAS), on-premise

Pricing option: per transaction/ loan, value/ gain share, license

## CORE CAPABILITIES

-  **Quick Installation**

  - On-premise or cloud hosting
-  **Sampling**

  - Targeted, statistical and random sampling
-  **Robust Mapping**

  - Multi-system/multi- file and system agnostic uploads (automatic data transformation)
-  **Multi Level Testing**

  - End to end automated, manual and hybrid testing
-  **Easy Data Input**

  - Various data transfer and bulk uploads
-  **Flexible Remediation**

  - Quick remediation with business unit follow-ups
-  **Configurability**

  - Customized configurability basis business needs
-  **Business Intelligence**

  - Integration with reporting, analytics and dashboard tools
-  **User Friendly**

  - Easy to use rule builder (No advanced development experience needed)
-  **Manual and RPA Enabled**

  - Deployment options include 'platform-as-a-service' combining manual and RPA enabled exception handling processes
-  **Parallel Processing**

  - Concurrent process automation runs over multiple users

## CASE STUDIES

**Testing 100% of hazard insurance changes 20X faster with 100% accuracy with Copasys®**



**Protection against violation of FDCPA rules in banking and non-banking debt collection**



**100% adherence to regulation X in mortgage loss mitigation**



## About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge BPS drives Business Process Excellence using deep domain expertise and Technology platforms led by consultative practitioners. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries, and Fortune 500 Companies.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking &  
Financial Services



Mortgage, Title Insurance  
& Property Tax



Insurance



Travel, Transport  
& Hospitality

# Coforge



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