



Reduction in manual QC

Greater accuracy

100% population coverage

Copasys® an enterprise-wide platform for automating quality control,
Risk Management and Regulatory Compliance

Copasys® is a patented platform that covers all three lines of defense to create a structured risk management environment across Operations and Risk & Compliance teams.



Data aggregation from multiple sources including OCR



Workflow to manage and document exceptions and resolution



Rules engine with pre-built and/or user-defined testing rules



Management reporting with drill-down capability

BUSINESS VALUE

Automation

- 95% reduction in manual QC
- 100% accuracy
- Deeper process visibility with 100% coverage
- Greater risk reduction
- Continuous process improvement

Quality Management System

- Centralized process testing
- Configurable processes
- Effective and controlled environment
- Uniform data dictionary
- Improved audit trail

Data Analytics and Reporting

- Real-time actionable insights
- Management and executive dashboards
- Customizable client specific reporting














Delivery model options: platform only or BPAAS (platform, OCR, audit exception review services)

Deployment Options: cloud (SAAS), on-premise

Pricing option: per transaction/ loan, value/ gain share, license

CORE CAPABILITIES

- | | |
|---|---|
| <p> Quick Installation</p> <ul style="list-style-type: none"> • On-premise or cloud hosting <p> Robust Mapping</p> <ul style="list-style-type: none"> • Multi-system/multi- file and system agnostic uploads (automatic data transformation) <p> Easy Data Input</p> <ul style="list-style-type: none"> • Various data transfer and bulk uploads <p> Configurability</p> <ul style="list-style-type: none"> • Customized configurability basis business needs <p> User Friendly</p> <ul style="list-style-type: none"> • Easy to use rule builder (No advanced development experience needed) <p> Parallel Processing</p> <ul style="list-style-type: none"> • Concurrent process automation runs over multiple users | <p> Sampling</p> <ul style="list-style-type: none"> • Targeted, statistical and random sampling <p> Multi Level Testing</p> <ul style="list-style-type: none"> • End to end automated, manual and hybrid testing <p> Flexible Remediation</p> <ul style="list-style-type: none"> • Quick remediation with business unit follow-ups <p> Business Intelligence</p> <ul style="list-style-type: none"> • Integration with reporting, analytics and dashboard tools <p> Manual and RPA Enabled</p> <ul style="list-style-type: none"> • Deployment options include 'platform-as-a-service' combining manual and RPA enabled exception handling processes |
|---|---|

CASE STUDIES

Testing 100% of hazard insurance changes 20X faster with 100% accuracy with Copasys®



Protection against violation of FDCPA rules in banking and non-banking debt collection



100% adherence to regulation X in mortgage loss mitigation



About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge BPS drives Business Process Excellence using deep domain expertise and Technology platforms led by consultative practitioners. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries, and Fortune 500 Companies.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking &
Financial Services



Mortgage, Title Insurance
& Property Tax



Insurance



Travel, Transport
& Hospitality

Coforge



<https://www.coforge.com/bps/>
CoforgeBPS@coforge.com

