



Automating
Quality Control

**10X turnaround
speed**

**40% reduction
in cost**

**100% population
coverage**

**Data Analytics
and Reporting**

Copasys® is an enterprise-wide platform for automating quality control, Risk Management and Regulatory Compliance

Copasys® is a patented platform that covers all three lines of defense to create a structured risk management environment across Operations and Risk & Compliance teams.



Data aggregation from multiple sources including OCR



Workflow to manage and document exceptions and resolution



Rules engine with pre-built and/or user-defined testing rules



Management reporting with drill-down capability

BUSINESS VALUE

Automation

- 95% reduction in manual QC
- 2X turnaround speed
- Deeper process visibility with 100% coverage
- 40% reduction in operational loss
- Continuous process improvement

Quality Management System

- Centralized process testing
- Configurable processes
- Effective and controlled environment
- Uniform data dictionary
- Improved audit trail

Data Analytics and Reporting

- Real-time actionable insights
- Management and executive dashboards
- Customizable client specific reporting



Delivery model options: platform only or BPAAS (platform, OCR, audit exception review services)

Deployment Options: cloud (SAAS), on-premise

Pricing option: per transaction/ loan, value/ gain share, license

CORE CAPABILITIES

-  **Quick Installation**

 - On-premise or cloud hosting
-  **Sampling**

 - Targeted, statistical and random sampling
-  **Robust Mapping**

 - Multi-system/multi- file and system agnostic uploads (automatic data transformation)
-  **Multi Level Testing**

 - End to end automated, manual and hybrid testing
-  **Easy Data Input**

 - Various data transfer and bulk uploads
-  **Flexible Remediation**

 - Quick remediation with business unit follow-ups
-  **Configurability**

 - Customized configurability basis business needs
-  **Business Intelligence**

 - Integration with reporting, analytics and dashboard tools
-  **User Friendly**

 - Easy to use rule builder (No advanced development experience needed)
-  **Manual and RPA Enabled**

 - Deployment options include 'platform-as-a-service' combining manual and RPA enabled exception handling processes
-  **Parallel Processing**

 - Concurrent process automation runs over multiple users

CASE STUDIES

Testing 100% of hazard insurance changes 20X faster with 100% accuracy with Copasys®



Protection against violation of FDICPA rules in banking and non-banking debt collection



100% adherence to regulation X in mortgage loss mitigation



About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact.

Coforge Business Process Solutions (Coforge BPS) is a disruptive AI-led business operations provider, driving profitable growth for our customers with compliant outcomes, data insights and enhanced experiences. Coforge BPS is augmenting Business Process services and human capital with AI to enhance customer experience, improve business effectiveness and increase efficiency.



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Financial Services



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Coforge



<https://www.coforge.com/bps/>
CoforgeBPS@coforge.com